Monthly Patient Newsletter

Grafton Road Surgery
July 2025

Overdose Awareness

International overdose awareness day is 31st August 2025.

In 2022, an estimated 292 million people – 5.6% of the population aged 15-64 – had used a drug in the past 12 months.

For more information visit www.overdoseday.com

Early Cancer Diagnosis

We know that many people worry about cancer but sometimes put off getting checked because they hope symptoms will go away.

Finding cancer early makes it more treatable and can save lives.

Don't carry the worry of cancer with you. If something in your body doesn't feel right contact your GP practice.

Surgery Statistics

1720
Appointments Booked

96
Did Not Attends

5.4
Average Minute Wait

Important Information

Please be aware repeat prescription and sick note requests must be submitted via writing, unless agreed otherwise. These requests take up to three working days to be processed.

You can email us requests on M89024.graftonroad@nhs.net

Grafton Road Surgery will be closed on Monday 25th August 2025. We will reopen on Tuesday 26th August at 08:00am. Please ensure you order prescriptions in time.

Friends and Family

Your feedback matters!

If you have any suggestions or comments on how the practice can improve its services and offerings, please complete a Friends and Family test either via our website or in paper form from reception.
https://www.graftonrdsurgery.co.uk/pages/Friends--Family-Test

To view your submissions for July 2025 please follow the below link:
https://www.graftonrdsurgery.co.uk/pages/Friends--Family-Test

NHS App

The NHS App gives you a simple and secure way to access a range of NHS services. Download the NHS App on your smartphone or tablet. You can also access the same services via the NHS website.

https://www.nhs.uk/nhs-app/about-the-nhs-app/

Please be advised, GP appointments are for one medical issue only. If you need to discuss more than one issue please let out reception team know who will be able to allocate you enough time.

CareQuality Commission

Grafton Road Surgery
CQC Overall Rating

Good
7 July 2017

RSV Vaccinations

Respiratory syncytial virus (RSV) can cause lung infections like bronchiolitis, making it difficult for new-born babies to breathe and causing 20,000 infants to need hospital treatment each year.

Talk to your GP or maternity service to schedule yours from 28 weeks of pregnancy.

Social Media

Contact Details

Telephone: 0121 474 4686
Email: M89024.graftonroad@nhs.net